

AJC's Process Improvement Service

Are your company's critical processes written down, or do you operate on "tribal knowledge?" Our Process Improvement services lead your team through a journey of awareness, alignment, standardization, and improvement that you can repeat over and over.

Unlike other consulting firms, our methodology achieves the results you want without requiring full-time billable hours. Let's prioritize value-added work and eliminate wasted effort.



Process Improvement Preparation

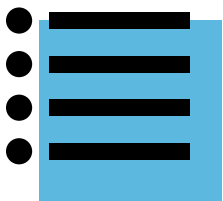
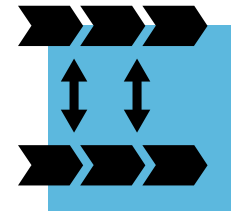
You probably already know which processes have the most trouble; we determine what needs to be done to prepare your team for action!

- Process Improvement Kickoff Presentation
- Process Mapping Basics training
- Process Mapping schedule
- Optional: Team Survey

Process Mapping

We facilitate and scribe in-person or virtual mapping sessions so that your team can participate fully with their great ideas and expertise.

- Current State Map
- Full Improvements list
- Prioritized Quick Wins
- "Major" Improvement list
- Future State Process Map



"Quick Wins" Process Documentation

We document processes in a standard template, guiding your team to incorporate Quick Wins for immediate improvements.

- Standardized Procedures
- Quick Wins Implementation
- Training support and accountability

Long Term Process Improvement

We guide your Roadmap to best meet your needs as you scale and fortify current systems, select a new ERP, research Capital Equipment, stand up Agile Product Teams, or model sales and operations growth.

- Future Recommendations Memorandum
- Specific Research/Modeling
- New Proposal, if applicable
- Referral Introductions, if applicable

